

# ODSTOUPENÍ OD SMLOUVY PRO SPOTŘEBITELE

(not applicable for exceptions according to section 10.16 of the terms and conditions)

Name, surname, title: .....

Address: .....

Phone number/email: .....

(hereinafter referred to as the "consumer")

I hereby withdraw from the contract for the delivery or provision of the below-specified product in accordance with Act No. 108/2024 on Consumer Protection, as amended, from the purchase agreement concluded with **Neonworld s.r.o.**, Company ID: 53215052, registered office at Námestie Sv. Mikuláša 27, 064 01 Stará Ľubovňa (hereinafter referred to as the "seller").

As a consumer, I hereby return the purchased products to the seller according to the details below:

Date of order and order number: .....

Date of receipt of the product: .....

Products I am returning as a consumer (exact name or product code):

.....

Reason for returning the product (optional): .....

.....

The seller is entitled under § 21, section 4 of Act No. 108/2024 on Consumer Protection to demand compensation from the consumer for any reduction in the value of the goods that results from handling the goods beyond what is necessary to establish the nature and functionality of the goods.

Method of refund: .....

I request the refund to be made to the following bank account:

.....

I hereby confirm the accuracy of the provided information with my signature.

In ....., on ....., signature of the consumer .....

